

## TOOLKIT| STAKEHOLDERS' INFORMATION COLLECTION QUESTIONS OUTLINE



Note: The collection of stakeholders' information should be conducted with a clear goal and strategy. This outline aims to provide questions for you to gather information.

1. For the community you serve and people who are close to them:
  - What kinds of services have you received from the organization?
  - What do you think of their work?
  - What expectations do you have for them ?
  - How have you benefited from their services?
  - What has changed for you after receiving their services?
  - How does this organization improve/change your life?
  - What other services would you like them to provide?
  - What suggestions do you have for the development of this organization?
  - Do you have other recommendations or suggestions?
  
2. To staff and volunteers :
  - How long have you worked for this organization?
  - What do you think of their work?
  - What expectations do you have for this organization?
  - How have you benefited from working at this organization?
  - What other services would you like them to provide?
  - What suggestions do you have for the development of this organization?
  
3. Health care workers, social workers, economists, NGO workers, people in their network, human rights organizations, etc. :
  - What do you think of the organization?
  - What do you think of their work?
  - What expectations do you have for this organization?
  - How have you benefited from working with this organization?
  - How can you support or work with this organization?
  - What suggestions do you have for this organization?